**Eric Wartelle, 36 years old**

|  |  |
| --- | --- |
| 11 avenue Joseph Kessel  78180 Montigny-le-Bretonneux  Driver’s Licence B  Nationality: French | Phone Number: 06-59-71-47-95  E-Mail: [eric.wartelle@gmail.com](mailto:eric.wartelle@gmail.com) |

|  |
| --- |
| Tech Lead Salesforce |

|  |
| --- |
| Technical Skill |

|  |  |  |
| --- | --- | --- |
| Programming languages: | Apex, VisualForce, HTML, Javascript, CSS, Java | |
| API, Library, Framework: | Javascript : | Jquery, JqueryUI |
| HTML : | Bootstrap |
| IDE: | Eclipse, Plugin Force.com, Sublime Text 3, Mavens Mate, Visual Studio Code | |
| Other tools: | Ant, Talend Open Studio for Data Integration, Jenkins, ServiceNow | |
| Certifications: | Salesforce – Platform App Builder (2018)  Salesforce – Platform Developer I (2018) | |

|  |
| --- |
| Formations |

|  |  |
| --- | --- |
| 2012 | **C#/ASP.Net & Java/J2EE Formation by** FuturSkill- ManpowerGroup at Levallois-Perret. |
| 2008 | **Master’s degree in computer science** at the University of Science and Technology of Lille. |
| 2005 | **Bachelor’s degree in computer science** at the University of Science and Technology of Lille. |
| 2000 | **High School diploma in Sciences at the** High School Albert Châtelet, Douai. |

|  |
| --- |
| Professional Experience |

|  |  |  |
| --- | --- | --- |
| Since December 2017 | **Karoo –** SalesforceTechnical Consultant | |
| **Placement Direct**  (Since February 2019) | **Salesforce Technical Lead:**   * Mission Settings: Placement Direct, a subsidiary of SwissLife, is a life insurance broker. To push the development of its business, it has decided to invest on the Salesforce CRM module, Sales Cloud. The implementation of Sales Cloud will come with a user portal based on Drupal. * Mission Objectives:   + To specify the application architecture.   + To estimate the cost for each feature. * Technical Environment:   + Languages: Apex, VisualForce, HTML5, Javascript, CSS   + IDE: Sublime Text 3, Mavens Mate, Ant, Jenkins, Git |
| **EDF**  (July 2018 – January 2019) | **Salesforce Technical Lead:**   * Mission Settings: EDF is a leader on the energy market EDF is currently moving its old CRM to a new CRM based on Salesforce Sales Cloud. Through Salesforce, EDF will manage the B2B parts of its business activity. It’s a 4-year project that will see the migration of all activity from its old CRM to the new. The management used SAFE to drive the development and delivery of the project with a team of more than one hundred people dispatch through France. * Mission Objectives:   + To provide technical supports to the product owner.   + To help them on subject like process delivery.   + To estimate the cost for each feature. * Technical Environment:   + Languages: Apex, VisualForce, HTML5, Javascript, CSS   + IDE: Sublime Text 3, Mavens Mate, Ant, Jenkins, Git |
| **Albéa**  (January 2018 – June 2018) | **Salesforce Technical Consultant:**   * Mission Settings: Albea has deployed Sales Cloud to manage their B2B activity worldwide. A lot of specific development were made to answer specific business needs. * Mission Objectives: To ensure the running and evolution of the application. * Technical Environment:   + Languages: Apex, VisualForce, HTML5, Javascript, CSS   + IDE: Sublime Text 3 avec Mavens Mate, Ant, Talend Open Studio, SonarQube |
| **EuropAmiante** (December 2017) | **Salesforce Technical Consultant:**   * Mission Settings: EuropAmiante is an asbestos removal company which has decided to use Salesforce in replacement of its old IT tools. * Mission Objectives: Develop webservices to help the integration of Salesforce in their IT Infrastructure. * Technical Environment:   + Languages: Apex, VisualForce, HTML5, Javascript, CSS   + IDE: Sublime Text 3 avec Mavens Mate, Ant, Talend Open Studio |
| June 2017 – November 2017 | **E.I.-Technologies –** Salesforce Consultant | |
| **Europcar** (June 2017 – November 2017) | **Salesforce Consultant:**   * Mission Settings: Europcar implemented three Customer Service Cloud to support its Business activity. The company also deploy Marketing Cloud platform to help them communicate with their clients. * Mission Objectives: To ensure the running and evolution of the project. For that purpose, ServiceNow was used has a customer service tools for the end user. * Technical Environment:   + Languages: Apex, VisualForce, HTML5, Javascript, CSS   + IDE: Sublime Text 3 avec Mavens Mate, Ant, Talend Open Studio   + Other tools: ServiceNow |
| December 2011 – June 2017 | **Experis IT –** SalesforceConsultant: | |
| **AXA Group Solution** (September 2016 – June 2017) | **Technical and Functional Support:**   * Mission Settings: AXA Group Solutions is a subsidiary company put into place by AXA to be able to answer the need of another subsidiary in the group AXA. To be able to follow their Business Activity, they put into place a CRM with the Sales Cloud Solution. * Mission Objectives: To provide answer on a technical standpoint to the Business team in concordance with the project manager vision. Included in the job were the following tasks:   + Redaction of specification for new functionalities and webservices.   + Preparation of Technical Workshop.   + Development of new functionalities * Technical Environment:   + Languages: Apex, VisualForce, HTML5, Javascript, CSS   + IDE: Sublime Text 3, Mavens Mate, Ant, Talend Open Studio |
| **Euler Hermes** (February 2016 - August 2016) | **Integration of the AppExchange Marketo:**   * Mission Settings: To help manage their marketing effort, Euler-Hermes decided to deploy Marketo to their Salesforce CRM. Marketo is a scoring lead solution. * Mission Objectives: To integrate Marketo into Euler-Hermes Salesforce CRM and to consider the existing configuration and development made for their CRM. As the integration was successful, the objective evolves into insuring the evolution of the integration of the CRM into the IT infrastructure. * Technical Environment:   + Languages: Apex, VisualForce, HTML5, Javascript, CSS   + IDE: Eclipse avec plugin Force.com, Talend Open Studio |
| **Manpower Group**  (December 2012-December 2015) | **Deployment and maintenance of Salesforce CRM for Experis IT, an IT Consulting Subsidiary Company of Manpower:**   * Mission Settings: In the first time, to help it drive their business activity, Experis IT had deployed the Salesforce CRM solution. To further help the growth of said activity, a CRM used by Experis IT was merged with other subsidiary of Manpower Group like Proservia and FuturSkill * Mission Objectives: As it was a long duration mission, the objective on that mission had evolve quit a lot:   + To gain expertise on the Salesforce Solution.   + To help on the development on new features.   + To analyze and formulate answer to the business requirements   + To give support to end users. For that purpose, ServiceNowwas used has a customer service tool. * Environment:   + Languages: Apex, VisualForce, HTML5, Javascript, CSS   + IDE: Eclipse avec plugin Force.com, Talend Open Studio   + Other Tools: ServiceNow |
|  |  | |
| October 2008 -  February 2011 | **PHD in Computer Science** at the Computer Laboratory **L.I.F.L.** at the University of Science and Technology of Lille:   * Subject: Study of Energy Consumption in the case of Parallel Computing. * Development of an application: Choice of a mathematic algorithm, Conception, development and tests. * Use of OpenMP and MPI for parallel computing. * Work done with the help of the University of Tsukuba in Japan. * Technical Environment: C/C++, OpenMP/MPI, Linux (Cluster). | |

|  |
| --- |
| Language |

**English:** Standard

**Japanese**: Beginner

|  |
| --- |
| Hobby |

|  |  |
| --- | --- |
| Literature | Science-Fiction [F. HERBERT, P.K. DICK], Heroic-Fantasy [J.R.R. TOLKIEN, R.E.FEIST] |
| Informatics | Development of the 3D application (Unreal Engine 4), IoT (Raspberry & Arduino) |
| Videogame | MMORPG (Final Fantasy 14) |